

Introduction for RACF newsletters

Leaving hospital and returning from home: Further support for residents and families

The Australian Department of Health has established a concierge role to assist residents leaving hospital and wanting to return to residential aged care from home. Two experienced aged care professionals; Maggie Haertsch and Annette Swerydow, are appointed as consultants that have been engaged by the Australian Department of Health to provide you with additional aged care focussed support for the transfer home process. They will make contact with residents and the families of residents who are in hospital to discuss options and assist in coordinating the process with all the organisations involved. Residents who are in hospital and are ready to leave have choices about where they may like to go. Some people may be happy to return to the aged care home where they were living, others may like to consider options of moving to another home or in some cases moving in with family or friends either in the short or long term. We are aware that a number of residents may currently be at home with families. Maggie and Annette will also make contact with these residents and their families to provide support and guidance for a potential transition back to residential aged care.

Maggie and Annette will be in contact with you over the coming weeks. However, please feel free to contact them sooner if you have any pressing needs. They are keen to hear from you and to discuss the options available and to ensure the transition process is made easy for you. Maggie and Annette can be contacted on:

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Annette Swerydow Annette.Swerydow@health.gov.au

Annette



Maggie

